



DEPARTMENT OF THE TREASURY
FINANCIAL MANAGEMENT SERVICE
P.O. BOX 12599-0599
KANSAS CITY, MISSOURI 64116-0599

May 8, 2012

To: Agencies Serviced by the Philadelphia Financial Center
Subject: Transition of Vendor, Miscellaneous, and Daily Payment Processing

As has been previously communicated, the Financial Management Service (FMS) is undergoing a consolidation and reorganization of both payment and post-payment operations. The next key phase in this process includes the transition of Vendor, Miscellaneous, and Daily payment processing from the Philadelphia Financial Center (PFC) to the Kansas City Financial Center (KFC).

As a result of this transition, KFC will become your servicing Regional Financial Center (RFC) for Vendor, Miscellaneous, and Daily payment processing effective May 14, 2012. Furthermore, EFT payments will now be issued under the KFC Disbursing Officer Symbol (310) rather than the PFC Disbursing Officer Symbol (303), and check payments will now be issued under the KFC disbursement symbol (4030) rather than the PFC disbursement symbol (2057). Effective May 14, 2012 all payment processing issues, as well as special handling requests, for these payments should be directed to the KFC. EFT cancellation activity will continue to be accessed through Pay.gov.

KFC Help Desk

Hours of Operation: **6:30 AM to 6:30 PM (CST) Monday-Friday**
KFC Help Desk email address: **kfchelpdesk@fms.treas.gov**
KFC Help Desk telephone number: **816-414-2100**

KFC SPS/PAM Help Desk

Hours of Operation: **6:30 AM to 5:30 PM (CST) Monday-Friday**
KFC SPS/PAM Help Desk email address: **kfc.sps.help.desk@fms.treas.gov**
KFC SPS/PAM Help Desk telephone number: **816-414-2340**
After 5:30 PM (CST) on-call Support can be reached by dialing the KFC SPS telephone number, 816-414-2340, and selecting "0" (zero).

KFC Special Handling

KFC Special Handling email address: **kfc-special-handling@fms.treas.gov**
KFC Special Handling telephone numbers: **816-414-2221, 816-414-2207, 816-414-2218**

Kansas City Financial Center

4241 NE 34th Street
Kansas City, Missouri 64117

If you have any questions concerning this transition, please contact Ethan Cole at 816-414-2204.

As your new servicing RFC for Vendor, Miscellaneous, and Daily payment processing, the Kansas City Financial Center looks forward to building a strong working relationship with your agency.

Sincerely,

Gary M. Beets
KFC Regional Director